

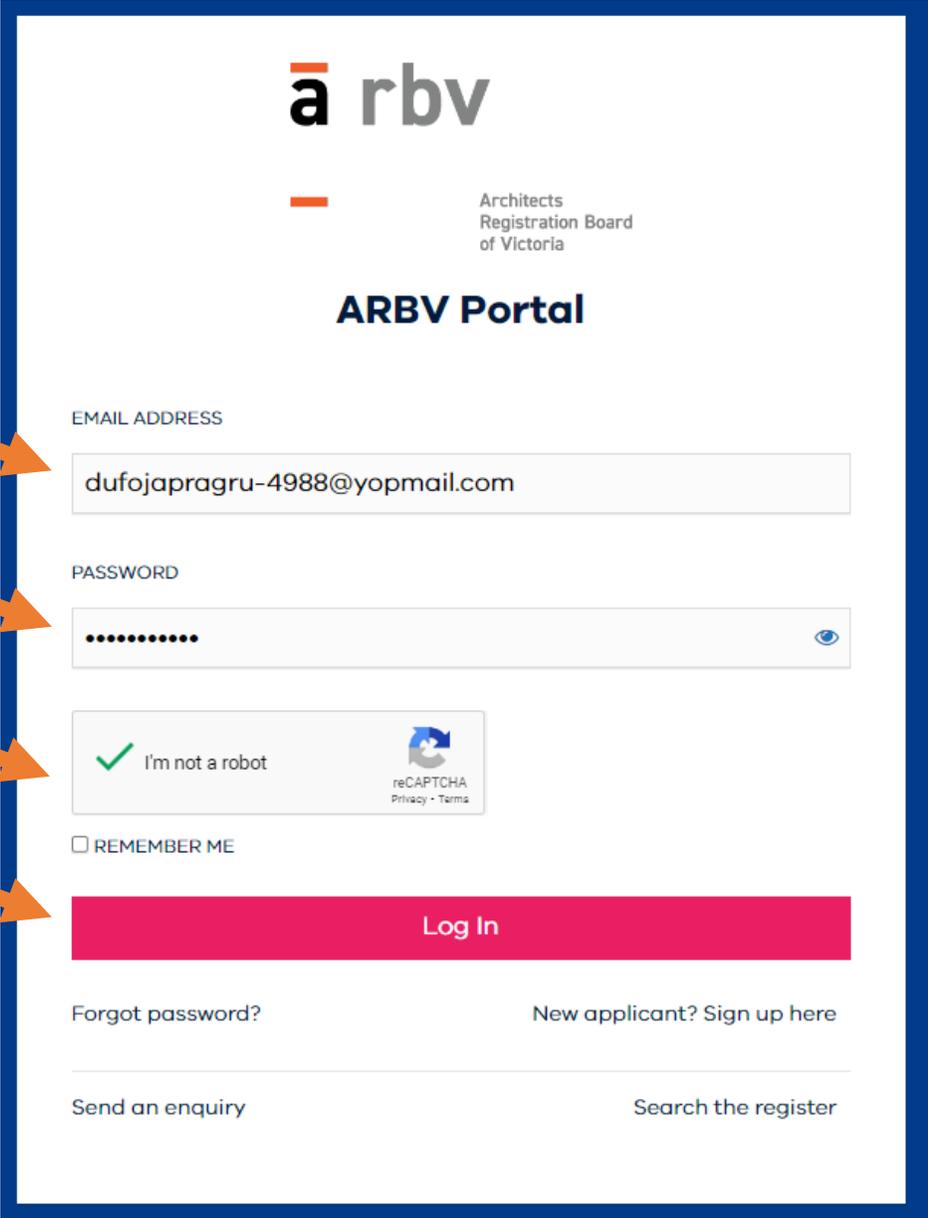
Logging in to the ARBV Portal

Go to <https://portal.arbv.vic.gov.au/>

Enter your email address and the associated password in the relevant fields.

Check the “I’m not a robot” box and perform any image verifications required.

When there is a green tick in the “I’m not a robot” box, click on the red **Log In** button.



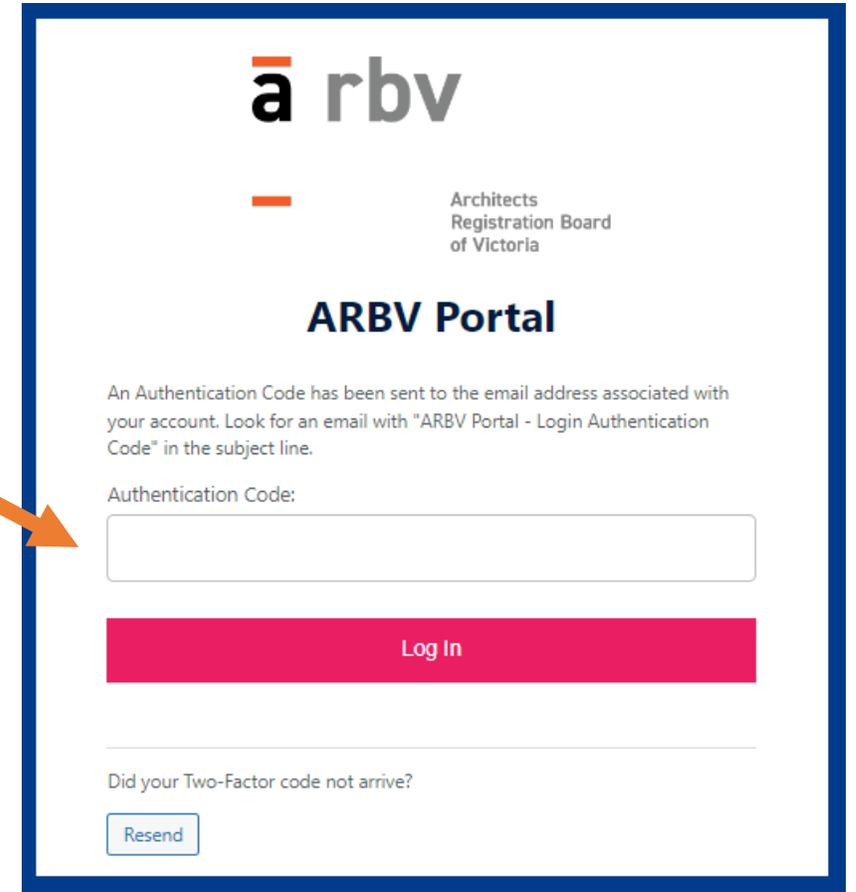
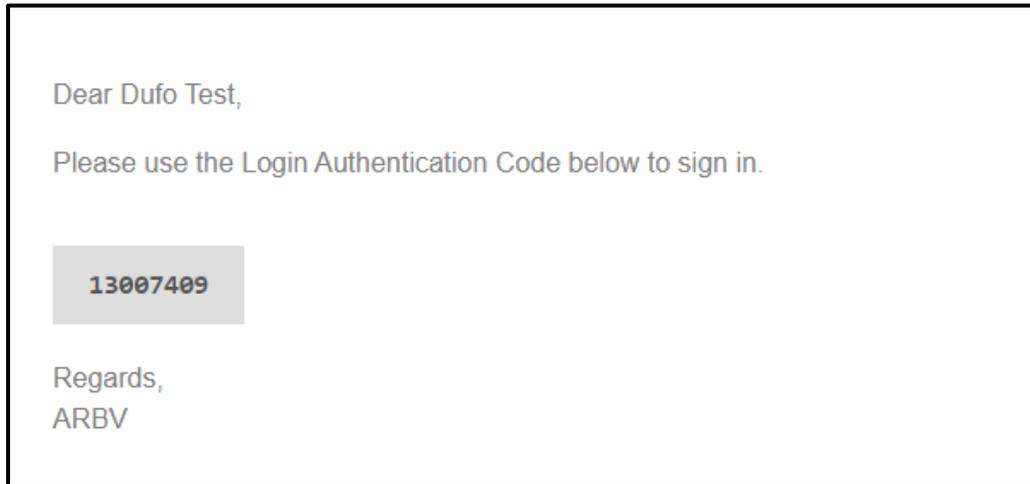
The screenshot shows the ARBV Portal login interface. At the top, the logo for 'ā rbv' is displayed, with 'Architects Registration Board of Victoria' written below it. The title 'ARBV Portal' is centered. The form contains the following elements:

- EMAIL ADDRESS:** A text input field containing 'dufojapragru-4988@yopmail.com'. An orange arrow points to this field.
- PASSWORD:** A text input field with masked characters (dots) and a visibility toggle icon (an eye). An orange arrow points to this field.
- I'm not a robot:** A checkbox with a green checkmark, indicating it is selected. To its right is the reCAPTCHA logo and text 'reCAPTCHA Privacy - Terms'. An orange arrow points to this checkbox.
- REMEMBER ME:** An unchecked checkbox.
- Log In:** A prominent red button. An orange arrow points to this button.

Below the login fields, there are links for 'Forgot password?' and 'New applicant? Sign up here'. At the bottom, there are links for 'Send an enquiry' and 'Search the register'.

After you click on the red **Log In** button, you'll see the window shown at right here.

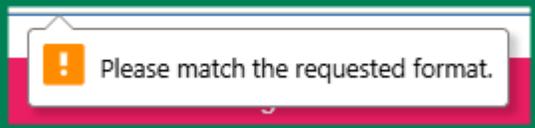
The authentication code will be sent to the email address associated with your ARBV profile. The email's content will look like this:



Copy the authentication code from the email and paste it into the “Authentication Code” field (alternatively you can enter the code manually), then click on the red **Log In** button.

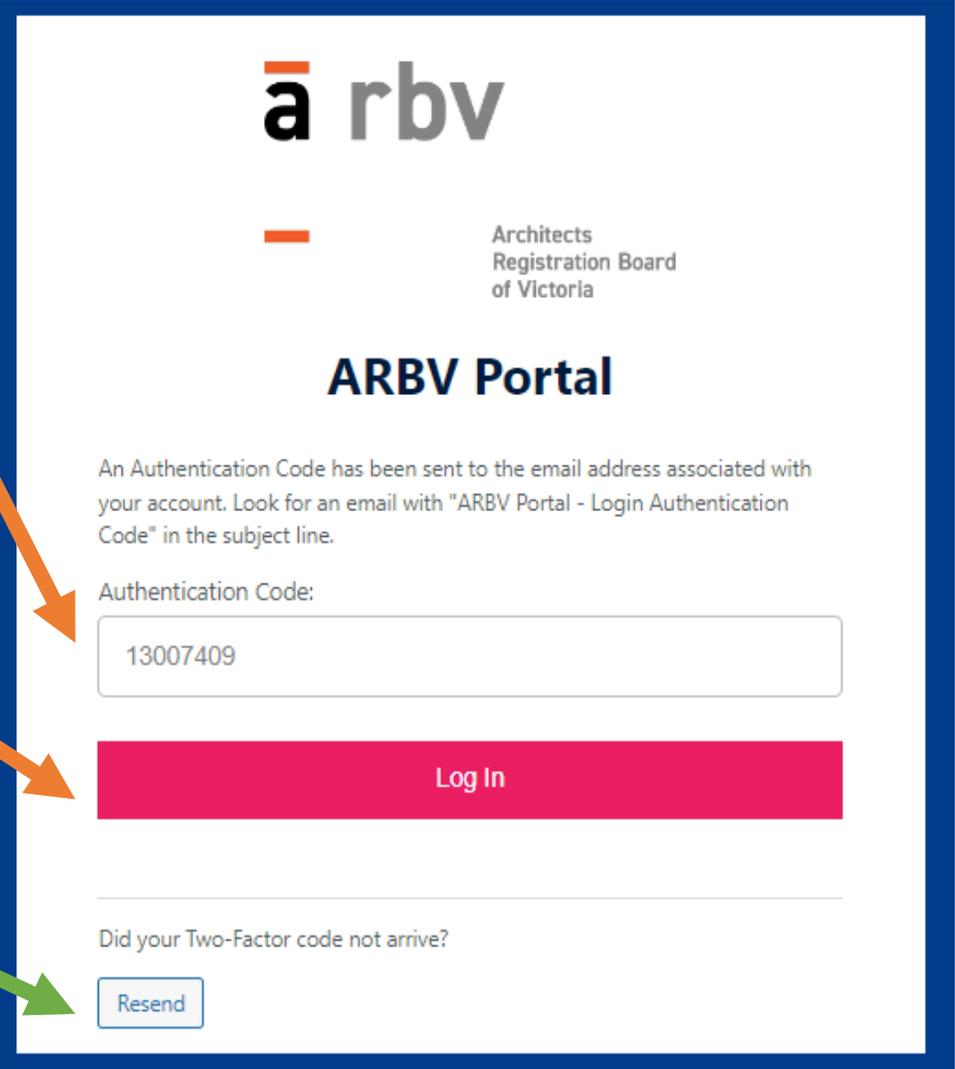
TIP: if you receive any kind of error message after entering the authentication code into the field, make sure that there are no spaces on either side of the numbers.

Authentication Code:



If the authentication code is not sent to you, you can request to have it resent by clicking on the **Resend** button.

Please note: multi-factor authentication is now required every time you log in to your ARBV profile.



Password reset instructions

If you need to reset your password, click on the **'Forgot password?'** link; this will take you to the web address <https://portal.arbv.vic.gov.au/wp-login.php?action=lostpassword>, where you'll see the window shown at right here.

Enter the email address associated with your ARBV profile in the "Email Address" field and then click on the **Reset password** button.

This will generate an email with a password reset link - follow the link in this email.

NOTE: The reset password function can be slow to send the reset password email, make sure to also check your junk/spam folder for this email.

TIP: If you repeatedly click on the **'Forgot Password?'** link and/or the **Reset password** button, this will lock you out of your profile and you'll need to call the ARBV for assistance with your password.

ā rbv
Architects
Registration Board
of Victoria

ARBV Portal

Please enter your email address and click the 'Reset password' button. You will then receive an email with instructions on how to reset your password.

Email Address

Reset password

Log in | Register